

## E-government in the information society

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**Abstract:** The Internet is an important tool for access to information and knowledge and is becoming a "gateway to activity" as many activities can be done using the network. Nowadays, in the age of the Internet, we are more and more often talking about electronic offices, electronic administration or electronic services. With the help of the Internet, we can search for information related to the possibilities of dealing with official matters on-line and implement them. It is worth emphasizing that thanks to the absorption of information and communication technologies by public administration units, citizens have the opportunity to influence their environment, participate in the creation of local life, as well as learn about decisions made by the city or commune council. In the article, the authors will present the significance of issues related to the functioning of electronic administration in the context of digital exclusion. They will also present strategic documents on e-government and digital exclusion applicable at various levels of legislation (EU, Polish, regional). The article will indicate the opinions of the inhabitants of the Pomeranian Voivodeship in the field of accessibility of electronic offices, electronic administration or electronic services for citizens. On the basis of the conducted research, the authors will indicate the necessary and optimal actions affecting the functioning of electronic administration in the context of digital exclusion.

The authors assume that the presented research results could not only raise awareness of the benefits of e-government, but also serve as a guide for decision-makers and practitioners, helping to adapt and use these solutions in reality.