

**Paper/Speech Details**  
**for the 27th NISPAcee Annual Conference**

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**Panel: Public Service Reform in the Post-Soviet Countries**

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Title **Digital Competencies for Civil Servants**

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**Abstract** Recent studies have shown that development of the IT competencies for civil servants are trending requirement to manage modern public sector challenges. Such conditions apply to various skills from simple knowledge management and decision making process to understanding complicated database operations. Moreover, in such techno era, where disruptive technology spontaneously turns into traditional one, this holistic civil service system should be promptly adaptable and dynamically agile. For instance, AI, IoT, Blockchains are there to expect the concrete results and responses from any advanced IT users. The study focuses on revealing the link between the IT competencies and performance management in general. To what extent the outcome of delivery will obtain a qualitative nature and be included into the 'must-have' civil servants' skills list. The expert states that building public servant's capacity ought to be channeled additionally to information technologies principles rather than common business groundworks. Undoubtedly, no limits to employ other professional tools as they also assist in excellencing the competencies framework. Furthermore, core values have to be outlined in order to follow the goals of IT skill competencies according to the global practices. Hopefully, current endeavor will serve as a contribution to the world of academia and other interested parties.