

GOVERNMENT
AFTER SHOCK

@OPSIGov
#GovAfterShock
oe.cd/GovAfterShock

European Commission | OECD OPSI | Observatory of Public Sector Innovation

SAVE THE DATE

Think fast ...act faster
Innovative Government Responses in the context of the COVID-19 crisis in the Western Balkans

Online event | 17 Nov 2020 | 10.00–12.00am CET

Public Administration Awards 2020 Western Balkans | ReSPA | SIGMA

“Think fast ...act faster” will present and discuss some of the most successful innovative approaches from the Western Balkans public administrations among those who participated in the Western Balkans Public Administration Awards contest, a joint initiative by OECD/SIGMA and ReSPA (The Regional School of Public Administration).

Electronic services for citizens (e-Health), e-Government response – Improving service delivery during the pandemic, deployment of Infection Control and Tracking Mechanisms, e-Inspector Contact Center and e-Greenmarket, e-Governmental platforms, online communication platforms and other innovative approaches proved the Western Balkans governments reacted promptly to the COVID-19 crisis, and they also confirmed that the Western Balkans public administrations were ready for a giant step ahead in digitalisation and innovation.

The OECD/SIGMA and ReSPA event will highlight inspiring cases from the Western Balkan administrations in order to contribute to the global dialogue on the subject of innovation in public administration.

SIGMA (Support for Improvement in Governance and Management) is a joint initiative of the OECD and the EU, principally financed by the EU. The activities of ReSPA (the Regional School of Public Administration) are funded by the European Union. The Public Administration Awards in the Western Balkans were established by OECD/SIGMA and ReSPA in 2020 and aim to enhance governance initiatives and support the establishment of strong public governance systems in the region.

Register in advance for this event [HERE](#).

After registering, you will receive a confirmation email containing information about joining the meeting.

For more practical information contact: Elena.MITROVSKI@oecd.org.