

TRANS-EUROPEAN DIALOGUE – TED2024 CONFERENCE

*Digital governance in the age of AI:
evolving policies, regulations, and practices*

7-8 March 2024, Dubrovnik, Croatia

Local organizer:
UNIVERSITY OF ZAGREB FACULTY OF LAW

PROGRAMME



WEDNESDAY, 6 MARCH 2024

Venue: CAAS premises, Don Frana Bulića 4, Dubrovnik

19:00 – 21:00 Conference opening & reception

- Welcome by Ivan Koprić, dean of the Faculty of Law University of Zagreb
- Welcome by Anamarija Musa, vice-rector of the University of Zagreb
- Welcome by Mato Franković, mayor of the City of Dubrovnik
- Welcome by Eka Akobia (President of NISPAcee)
- Welcome by Jean-Michel Eymeri Douzans (President of EGPA)

THURSDAY, 7 MARCH 2024

Venue: CAAS premises, Don Frana Bulića 4, 20000 Dubrovnik

09:00 – 09:30 Registration

09:30 – 09:45 Welcome addresses by Eka Akobia (President of NISPAcee) and Prof. Jean-Michel Eymeri Douzans (President of EGPA)

09:45 - 11:00

Session 1: COLLABORATIVE DIGITAL INNOVATION IN THE AGE OF ARTIFICIAL INTELLIGENCE

Keynote speaker: **Professor Dr William Webster**, University of Stirling, UK: **The Governance of AI and Big Data: Promises and Pitfalls for Public Policy and Services**

Chairs/discussants: Professor Dr Ivan Koprić, University of Zagreb, Croatia / Professor Dr Sabine Kuhlmann, University of Potsdam, Germany

Topics: Collaboration in digital governance

- *digital governance concepts and practices*
- *transformation of governance in digital setting*
- *effects of digital governance on organisational processes and concepts*
- *relationship between public and private sector*
- *politics and digital governance*
- *reform and digital transformation*

11:00 -11:30

Coffee Break

11:30 - 12:45

Session 2: People and digital governance: AI, awareness, and education

Keynote speaker: **Associate Professor Dr Marius Bertolucci**, Aix-Marseille University, France: **The AI and diminished man: the civil servants and citizens in the context of digital governance'**

Chairs/discussants: Associate professor Bogdana Neamtu, Babes-Bolyai University, Romania / / Professor Dr Jean-Michel Eymeri-Douzans, University of Toulouse, France and EGPA president

Topics: human vs. machine effects on public administration and its internal and external actors • HRM in digitalised public sector • AI and civil servant • trust and digital governance • education in the context of digital governance • new tools, skills and knowledge of civil servant and citizens • integrity and AI • corruption, AI and public officials • teaching digital governance and AI • • digital universities and schools

12:45 - 13:45 Lunch

13:45 - 15:00

Session 3: Designing and implementing digital programs effectively and efficiently

Keynote speaker: **Associate Professor Dr Mila Gasco Hernandez**, Rockefeller College of Public Affairs and Policy, University of Albany, SUNY, USA: **Determinants of successful adoption of AI in public organisations**

Chairs/Discussants: Associate Professor Dr Eka Akobia, Caucasus University, Georgia and NISPAcee President / Professor Dr Juraj Nemec, Masaryk University, Czech Republic

Topics: determinants of effectiveness and efficiency of digital programmes • success of digital transformation • digital and policy innovation • digital governance and public policies • public administration and business smart cities • digital re-branding of countries, cities and public institutions

15:00 - 15:30 Coffee Break

15:30 - 16.45

Session 4: Regulation & digital governance

Keynote speaker: **Associate Professor Dr Mihael Mišo Mudrić**, Faculty of Law, University of Zagreb, Croatia : **AI regulation in the European union: Taming the tiger through dialogues and trialogues**

Chairs/Discussants: Associate Professor Dr Anamarija Musa, University of Zagreb, Croatia & Professor Dr Giovanni Fattore, Bocconi University, Italy

Topics: regulatory framework for digital governance and AI • societal and economic interests in regulation processes • the EU digital governance and AI regulation • data innovation: transparency, open data, big data • data challenges: privacy and security • ethical issues surrounding digital governance and AI • digital justice and responsiveness • regulatory risks of digital governance and AI • digital regulatory practices

16:45 - 17.30

Wrap up of the 1st day of the conference

Chair: Professor Dr Calin Hintea, Babes-Bolyai University, Romania

19:30 Dinner

Dinner for the participants at the restaurant [Marangun](#), Ulica Iva Vojnovića 7a, Dubrovnik

FRIDAY, 8 MARCH 2024**Venue: CAAS premises, Don Frana Bulića 4, 20000 Dubrovnik****09:00 - 11:00****Session 5: Agile Government: innovation and flexibility in digital public sector**

Keynote speaker: *Professor Dr Joep Crompvoets, KU Lueven, Belgium: AI in the public sector – hype or hit?*

Chairs/discussants: Professor Dr Maja Klun, University of Ljubljana, Slovenia & Professor William Webster, Stirling University, UK

Topics: agile government based on digital governance and AI • society, business, and government in the AI context • AI maniacs and fashionists • digital governance, flexibility, adaptation • innovation and development • technology enthusiasm • technocratic tendencies in digital governance • digital entrepreneurs in public sector

11:00 - 11:30 Coffee / Tea Break

11:30 - 13:00**Session 6: Conclusions & follow up: Assessing effects of AI and digital governance on public administration: can traditional theories provide an orientation for the future?**

Chairs: NISPA and EGPA presidents and Organisation Committee members

Venue:

[Inter-University Center \(IUC\) Dubrovnik / Centre for Advanced Academic Studies University of Zagreb / Don Frana Bulića 4, 20000 Dubrovnik, Croatia](#)

Trans-European Dialogues (TED) are series of scholarly conferences on timely topics of public administration, jointly organised by the **European Group for Public Administration (EGPA)** and the **Network of Institutes and Schools of Public Administration in Central and Eastern Europe (NISPAcee)**. TED2024 is high level conference bringing together senior public administration experts – academics and high-level practitioners – from across different regions – with the aim to discuss current research results and practices as well as future research opportunities in digital governance and the use of artificial intelligence in the public sector. The emphasis of the conference is on broad debate among all invited participants based on their research based and practical experience.