

# CALL FOR APPLICATIONS

May 24-26, 2019 / Prague, Czech Republic

## Working Group 2: E-government

WG Coordinators

Robert Krimmer, Estonia

Nicolae Urs, Romania

### Introduction: Main focus and working aims

The E-government Working Group invites innovative papers on the influence of information communication technologies (ICT) on government, public administration, public policy and the public sector at large. The main focus and differentiation of NISPAcee regarding this topic is discovering some of the special challenges originating in the CEE region and also contributing to the general discourses on digital transformation of citizens, institutions and governance.

### Concrete specific goals and invited topics for 2019

Linked with the 2019 Main Conference Theme, "From Policy Design to Policy Practice", we aim to better understand how eGovernment projects are implemented in CEE countries, both at national and local levels, and to better map the role of stakeholders in driving innovation through digital transformation of public institutions. Special attention will be paid to Policy Design and Policy Practice in the European Integration Context.

1. Topics relating to **digital service innovation**: that is how various ICT and digital technologies are used in transforming processes, structures, stakeholder relations etc. in order to innovate government and public service delivery.
2. Topics relating to the **implementation of eGovernment projects**: moving from the planning phase into the real world. We are especially interested in case studies describing how projects are put into practice, what are the main obstacles and how they can be avoided.
3. Topics relating to **e-participation and collective action**; how ICT enhances democratic processes, collaboration, co-creation and by doing so how e-solutions contribute to building better communities. Within this stream of research, we are especially looking for case studies or empirical findings on how local governments and communities can foster more active and effective citizens' involvement and the rise of the civic-tech community in CEE countries and around the world.
4. Topics related to **social media use in the field of e-government and e-governance**. We encourage authors to submit papers related to the innovative use of social media in local or central government practices, communication processes, service delivery and in citizens engagement. Beyond these invited topics, the Working Group is also open to presentations of other evergreen aspects of e-governance research, such as the concepts of open data, challenges of privacy and security, transparency and new dilemmas of multilevel governance. The contributed articles may take the form of a case study, a report of cross-country or cross-sectorial survey, comparative analysis of showcases or policies, even policy proposals or policy analysis. We encourage and advise authors to bravely use interesting new theories applied to e-governance and also the application of innovative qualitative and quantitative research methodologies.

### Selection criteria. Guidelines for contributors.

- a) Addressing a relevant and practically embedded topic of ICT application in public services or administration.
- b) Elaborating and introducing new, innovative theories which enhance our knowledge of ICT in government and public administration, and which enlighten the challenges differently, leading to a deeper understanding of their nature or of their potential creative solution.
- c) Enhancing the methodological rigour of e-government research, by presenting papers with systematically and properly executed quantitative or qualitative enquires in the overlapping domain of ICT, governance, participation, communication or any other relevant topic which might be relevant, not only for NISPAcee, but also to a broader international audience.
- d) We would also encourage contributors to amend their abstracts and full papers with a short separate sub-section of practical points for practitioners. These sections should clearly highlight the practical value of the presented research and its results, listing a couple of concrete recommendations for practitioners, typically politicians, as well as public administration employees and leaders.

**Application link:** <http://www.nispa.org/conference2019/application>

**Deadline for applications: October 31, 2018**

